

NRLC Cancellation and Refund Policy:

NRLC reserves the right to cancel any pending PD opportunity, including single workshops, session or series. Please register early to help us determine numbers for workshops. Any program not meeting minimum registration numbers will be cancelled. Cancellation notice will be sent to known participants primarily by email, and if that is not possible then by telephone. Any refunds will be made in the same format in which we received and processed payment.

Participant Cancellation and Refund Policy:

NRLC requires at least three (3) days (72 hours) notice of cancellation from participants to avoid any applicable registration fees. If you cannot give adequate notice you will be charged any applicable registration fee. Non-attendance or no-show will result in applicable registration fees being processed.

If you cannot give this notice, you are encouraged to send someone in your place. This alternate person will need to provide registration information at the session.

Non-attendance because of an emergency reason will be taken into consideration based on individual contact with NRLC.

Any refunds will be made in the same format in which we received and processed payment.

Please be in touch with us at 780-882-7988, or email nrlc@gppsd.ab.ca

Thank You – NRLC Staff